

LISNACURRAN

Country House

Terms & Conditions for Groups

** Strictly no buses with over 16 seats allowed on-site, please **

General Terms and Conditions

Please read carefully as the return of your £200 terms/damage waiver is dependant on all these terms being met. The Room booking price will be quoted and agreed upon by email.

- A credit card is required to secure your booking. Any damage caused that is greater than the value of £200 may be charged to your card.
- Cost includes electricity, heating and staff are on-site should assistance be required.
- Includes use of Hot tub in the garden. This may be shared with other guests and we book private time slots.
- Smaller groups may not have access to all bedrooms the property is separated by wings so guests may book all or some depending on group size. The quote is based on full occupancy per room unless otherwise agreed by email.
- A Bar area with a fridge and freezer is supplied for you to self-stock.
- Check-in is from 2pm and set up can be from 12.30pm only.
- Breakfast included buffet-style with creamy Clandeboye greek yoghurt, local granola, fruit salad, freshly made croissant, breads and pancakes, tea coffee, apple and orange juice.
- Dietary requirements must be discussed in advance and will incur a surcharge.
- We do not supply ice.
- No kitchen facilities are available.
- Music volume to be set by staff and music volume will be requested to be reduced further after 12pm, Party room The Storehouse closes strictly at 1.00am.
- Smoking is prohibited outdoor is fine but please use bins for butts.
- No additional non -resident guests are allowed on-site unless otherwise agreed by the owner.
- No additional music speakers are allowed, we provide a blue tooth speaker.
- No live music or karaoke permitted.
- Strictly NO private buses to the site over 16 seater. Guests ignoring this will be refused admission with no reimbursement.
- We reserve the right to ask guests to leave for unacceptable behaviour.
- The premises are staffed overnight.
- The Storehouse must be left tidy and ready for staff to prepare for breakfast, all personal items must be removed, all waste in bins.
- Bottles must be removed from the site at check out, please bring means to remove. We look after all waste bar bottles.
- No candles or naked flames
- Guests may decorate but regular balloons only strictly **NO** sparklers or confetti allowed. These will be confiscated on arrival. Balloons with sprinkles will be removed getting these out of our gravel is a big problem!
- Plastic glasses only and guests must bring their own. Strictly no glass in the hot tub area.
- Crisps and dips brought in are fine but please bring bowls and please clean up.
- We will provide a basket bag of logs for the fire pit stove, if it runs out additional stock can be purchased from staff but subject to availability we, therefore, recommended you bring your own.
- No catering food providers without prior arrangements, we have a preferred supplier but welcome to discuss other options. Take out from the village is fine. We also offer catering options please see group page for more info.

*Luxury Bed and Breakfast
& Self Catering Accommodation*

0044 (0)2892 698 710
07767 425 444
07866 265 429

hello@lisanacurran.com
www.lisanacurran.com

6 Listullycurran Road
Dromore
BT25 1RB

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Payment Terms and Conditions

- Bookings are secured by the return of this form, signed confirmation of terms and a 20% non-refundable deposit. If cancelled up to 30 days before, a voucher can be issued to the value for monies paid. Vouchers are valid for 12 months.
- Balance is due 30 days before booking unless otherwise agreed at this point it is non-refundable and non-transferable, however - if a cancellation occurs due to a pandemic full lockdown, we can offer a full refund. If we are allowed to be open but restrictions are placed on group numbers, this is not a valid cancellation reason and monies are non-transferable and non-refundable. For refund of the £200 damage waiver Guests must forward bank details after the event.
- We also accept Revolut for Euro currency transfer.
- Any current COVID-19 or other governments guidelines and laws must be adhered to. These are subject to change.
- If we decide that the marquee cannot be used due to adverse weather conditions, (eg. extreme wind), we will offer a refund in full or a 30% refund to use rooms only and hot tub. No indoor sitting area on site.

Hot Tub Rules: Induction is required before use.

- **Hot tub induction must be taken with staff before entering.**
- **Strictly NO fake tan. No jumping or diving.**
- Users must shower before entering the Hot Tub. If you have makeup on please wash the neck area.
- Footwear **must** be worn until you reach the side steps of the Hot Tub to prevent dirt from entering the hot tub.
- Guests must bring their own robe slippers and an additional towel for the hot tub. A room towel is provided for showering only.
- Enter and exit the Hot Tub slowly – surface/steps become slippery and towels must be used on steps to prevent slipping, this will also stop debris entering the Hot Tub (this will be pointed out on induction).
- Max of 5 persons in the Hot Tub at any time.
- If a guest has too much alcohol consumed admission will be refused.
- Use of Hot Tub is NOT permitted after 11 pm due to noise & safety reasons.
- If the temperature is over 104°F DO NOT enter.
- Recommended time of 15mins per session, you should cool off before re-entering.
- No children under the age of 5 are allowed in the Hot Tub. All children must be supervised by an adult at all times.
- Plastic glasses only - STRICTLY NO glass, cans or metal items in or around the Hot Tub area.
- Alcohol in the Hot Tub is not recommended, consumption is at your own risk.
- NO Smoking in or around the Hot Tub area, please.
- Do not use soaps\ oils or any other products in the Hot Tub.
- **Please replace the Hot Tub cover when not in use.**
- **Please ensure after use that jets and lights are off and the lid is down.**
- Use of the Hot Tub may be refused, and we reserve the right to apply this for health and safety reasons.
- *Health Warning: Pregnant women, the elderly and people suffering from ill health should consult with their doctor before use.*
- The Hot Tub may be unavailable at certain times due to weather conditions or for maintenance procedures. We will refund 10% as compensation should this occur.

I agree to comply with the above terms and conditions.

Signed:

Address:

Dated:

.....

Name:

Email:

Phone:

Dates of booking:

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